

CAREER OPPORTUNITIES



First American Bank has been hiring New Mexico's best in the industry since 1903. Headquartered in Artesia, New Mexico, we have over 200 employees and rank nationally in performance for community banks. We offer a variety of opportunities for personal and professional advancement. First American Bank offers a competitive compensation and benefits package including medical, dental, vision, 401k and wellness program. Learn more about joining First American Bank's team.



MISSION STATEMENT

- *To be the premier independent, community bank serving southern New Mexico and West Texas.*
- *To build mutually beneficial, long-term customer relationships; "Building Relationships that Last".*
- *To maintain a level of profitability and quality growth which will enhance shareholder value.*
- *To build mutually beneficial, long-term employee relationships by providing a working environment and compensation that attracts, develops and retains high quality employees.*
- *To continue to expand our leadership role and to be a strong economic influence in each of the communities in which we serve.*

CUSTOMER SERVICE STANDARDS

■ PHYSICAL FACTORS

Look Professional – Be Professional

■ RESPONSIVENESS

Smile, Be Positive – Greet Everyone

■ INFORMED STAFF

Know your Bank – Its Products & Services

■ DEPENDABILITY

Be Dependable – Be Accountable

■ EMPATHY

Listen to your Customers – Be Understanding

MANAGEMENT TRAINEE PROGRAM

This innovative Management Training Program offers trainees hands-on knowledge and insight into all the major areas of bank administration and management. As one of the premier independent community banks in southern New Mexico we offer a wide range of career opportunities with growth potential and advancement.

■ REQUIREMENTS

- *Bachelors of business (All Fields)*

■ PROGRAM DETAILS

Twelve-month Management Trainee Program includes training in:

- *Lending*
- *Operations*
- *Administrative*
- *Electronic Banking*
- *Trust & Investment Services*
- *Marketing*

INTERNSHIPS

This is a great program for college students who are looking to gain valuable work experience through internships.

■ REQUIREMENT

- *Current Business School Student*

■ PROGRAM DETAILS

- *Six-Month Intern Program*
- *Training Focused on Student's Area of Interest or Major*